



## **Request for City Council Committee Action from the Department of BIS**

Date January 9, 2012

To: The Honorable Betsy Hodges, Chair, Ways and Means Committee

Subject: TriTech Software Systems Contract Extension for FirstWatch System

Recommendation: Authorize proper City officials to extend the TriTech Software Systems contract C-22333 to provide for maintenance and support of the FirstWatch System through 2015.

Prepared by Elise Ebhardt, BIS Interagency Coordinator, 612-673-2026

Submitted by Otto Doll \_\_\_\_\_, 673-3633  
Chief Information Officer

Approved by Steven Bosacker \_\_\_\_\_  
City Coordinator

Presenter in Committee Otto Doll

Policy Review Group   X   Not Applicable

Permanent Review Committee (PRC)   X   Not Applicable

### **Prior Related Directives:**

- July 23, 2004: City Council directed staff to issue a Request for Proposal for Computer-Aided Dispatch (CAD) system.
- June 17, 2005: authorized staff to negotiate with Intergraph Corporation and TriTech Software Systems for replacement of the Minneapolis Emergency Communication Center, Computer-Aided Dispatch (CAD).
- August 5, 2005: authorized execution of contract with TriTech Software Systems for the Computer-Aided Dispatch (CAD) System.
- September 2, 2011: authorized an amendment to contract C-22333 with TriTech Software Systems to increase the contract total by \$241,901 to purchase, implement and for first year's maintenance of the FirstWatch System.
- December 9, 2011: authorized proper City officers to execute agreements with Hennepin County, University of Minnesota and the Minneapolis Park Board to provide Computer-Aided Dispatch and related mobile equipment support services for four years (2012 – 2015 and to accept revenue for these services).

**Financial Impact:** None. No additional appropriation is required.

**Financial Impact** (Check those that apply)

- ☒ No financial impact (If checked, go directly to Background/Supporting Information)
- ☐ Action requires an appropriation increase to the Capital Budget
- ☐ Action requires an appropriation increase to the Operating Budget
- ☐ Action provides increased revenue for appropriation increase
- ☐ Action requires use of contingency or reserves
- ☐ Other financial impact (Explain):
- ☒ Request provided to department's finance contact prior to the Committee Coordinator

**Background/Supporting Information**

On September 2, 2011, the City Council provided authorization to amend contract C-22333 with TriTech Software Systems to purchase and implement the FirstWatch System.

The FirstWatch Dashboard and Trigger system is being integrated with the City's Computer Aided Dispatch (CAD) system. FirstWatch is a real-time, web-based, situational awareness dashboard, data surveillance and early-warning software system. FirstWatch aggregates data from CAD and other sources to provide authorized public safety and health users with improved real-time situational awareness and automated alerts based on trends.

The City provides CAD and mobile equipment support services to Hennepin County, University of Minnesota, and Minneapolis Park and Recreation Board. As approved by the City Council on December 9, 2011, the CAD and mobile equipment support and revenue agreements with these agencies are being renewed for four years (2012 – 2015) to coincide with the expiration of the Unisys contract. Unisys currently provides some support for the CAD system and mobile devices.

BIS would like to extend the TriTech Software Systems contract for the FirstWatch System through 2015, to coincide with the date of the related CAD and mobile equipment support contracts.

**Request for Approval**

BIS is requesting authorization for the proper City officials to extend the TriTech Software Systems contract C-22333 to provide for maintenance and support of the FirstWatch System through 2015.